



కాకతీయ విశ్వవిద్యాలయం
KAKATIYA UNIVERSITY
Warangal - 506009, Telangana, India.

Student Satisfaction Survey (SSS) Report Analysis

IQAC conducted the survey for the year 2020-21 to evaluate the overall satisfaction levels of the students for the services provided by the University. The questionnaire containing 25 questions covering all the parameters of services provided by the university. Total number of respondents is 850.

QUESTIONNAIRE:

- 1 Facilities available in the Department
- 2 Functioning of Examination Branch.
- 3 The course has enhanced my knowledge and skills
- 4 Services and maintenance of University/Department library
- 5 Conduct of online classes and use of ICT
- 6 Class Room Facilities
- 7 Centralised Mess & Accommodation facilities (Hostels)
- 8 Maintenance of hygienic environment in the departments
- 9 Maintenance of Seminars halls
- 10 Placement and Career activities
- 11 Mentoring services
- 12 Anti Ragging activities
- 13 Campus Wifi facility
- 14 Implementation of effective feedback and grievance mechanism
- 15 Peace prevailing on the campus
- 16 Canteen Facilities
- 17 Playground
- 18 Student waiting lounge
- 19 Police patrolling & Student security in the campus
- 20 Campus Gardening
- 21 Health Centre
- 22 Safe drinking water facility
- 23 Wash room facilities
- 24 Effective implantation of Covid SOPs
- 25 Campus lighting and maintenance of roads

Result Analysis:

	Q No. 1	Q No 2	Q No 3	Q No 4	Q No 5	Q No 6	Q No 7	Q No 8	Q No 9	Q No 10
Excellent	725	613	624	621	540	697	542	577	580	520
Good	105	195	169	118	225	122	228	223	227	225
Average	19	33	36	71	80	26	78	34	23	95
Poor	1	9	21	40	5	5	2	16	20	10
Total	850	850	850	850	850	850	850	850	850	850

	Q No 11	Q No 12	Q No 13	Q No 14	Q No 15	Q No 16	Q No 17	Q No 18	Q No 19	Q No 20
Excellent	577	580	520	450	690	601	552	501	452	651
Good	223	227	225	250	121	209	220	208	232	91
Average	34	23	95	110	35	29	78	131	125	90
Poor	16	20	10	40	4	11	0	10	41	18
Total	850	850	850	850	850	850	850	850	850	850

	Q No 21	Q No 22	Q No 23	Q No 24	Q No 25
Excellent	585	525	65	525	523
Good	125	115	52	115	137
Average	132	201	25	201	155
Poor	8	9	3	9	35
Total	850	850	145	850	850

